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ORIGINAL**ARIZONA CORPORATION COMM****UTILITY COMPLAINT FORM****Investigator:** Carmen Madrid**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No. 2009 81447****Date:** 8/25/2009**Complaint Description:** 08E Rate Cases Items - In Favor
N/A Not Applicable**Complaint By:** **First:** James H. **Last:** Wilkey**Account Name:** James H. Wilkey**Home:** (000) 000-0000**Street:** [REDACTED]**Work:** (000) 000-0000**City:** Mesa**CBR:** [REDACTED]**State:** AZ**Zip:** [REDACTED]**is:** E-Mail**Utility Company:** Arizona Public Service Company**Division:** Electric**Contact Name:** For Assignment**Contact Phone:** [REDACTED]**Nature of Complaint:**

From: JW [mailto:[REDACTED]]

Sent: Monday, July 27, 2009 2:07 PM

To: Mayes-WebEmail; Newman-Web; Kennedy-Web; Stump-Web; Pierce-Web

Subject: APS Energy Efficiency

Dear People,

I support increasing energy efficiency programs in the proposed settlement for the APS rate case.

This will result in energy efficiency savings that will represent 3.75% of the APS retail load by the end of 2012. This will help reduce emissions of carbon dioxide and other pollutants and help lower electric bills, even though it will result in a higher electric rate.

By increasing energy efficiency and reducing energy consumption, customers can reduce their energy bills by 10-50%, even if the cost of the customer programs increases electric rates by 1-2%.

Please refer to Docket Numbers E-00000J-08-0314, G-00000C-08-0314 for the open docket on energy efficiency and E-01345A-08-0172 for the APS rate case

Thank you,

James H. Wilkey

Mesa, AZ, [REDACTED]

End of Complaint

Arizona Corporation Commission
DOCKETED

AUG 26 2009

AZ CORP COMMISSION
DOCKET CONTROL

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RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

8/25/09 opinion noted and filed in docket no. E-01345A-08-0172. closed

End of Comments

Date Completed: 8/25/2009

Opinion No. 2009 - 81447

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** No. 2009 81400**Date:** 8/24/2009**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:**

Laura

Gotchie

Account Name:

Laura Gotchie

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Yuma

CBR:**State:**

AZ

Zip: [REDACTED]**is:****Utility Company:**

Arizona Public Service Company

Division:

Electric

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]**Nature of Complaint:**

*****DOCKET NO. E-01345A-08-0172*****

APS has been able to get increases almost annually; I along with many others would LIKE to know how come this is legal and why APS continues to get their increases passed through the ACC. They have monopolized power for the Yuma area and continue to get their increases.

I don't understand why Salt River Project (SRP) is able to furnish the same power/services to a larger number of consumers and their rates are very low and consumer friendly, so I ask myself could it be that the ACC members live in SRP areas of the greater Phoenix area? Therefore not really hearing and learning of the huge financial ramifications constantly (monthly) placed on the APS consumers that have, other choice accept to pay their prices knowing that we must have electricity.

My husband and I have put a great deal of money into our home such as re-insulating both the attic and walls, re-roofed, put new energy efficient windows in and put a new energy efficient heating and cooling system in on our home and yet instead of our electric bills going down they continue to increase.

So please do not allow APS another increase at Yuma citizens expense, I am sure that if SRP were here in Yuma Arizona Public Service prices would be a little easier to handle. I will close with, Please bring SRP to Yuma.

Sincerely,

Laura Gotchie

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

*****DOCKET NO. E-01345A-08-0172*****

Opinion noted and filed in Docket No. E-01345A-08-0172 by Carmen Madrid.

File Closed

End of Comments

Date Completed: 8/24/2009

Opinion No. 2009 - 81400

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81395

Date: 8/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Tom **Last:** Anderson

Account Name: Tom Anderson

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Munds Park

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****REF: DOCKET NO. E-01345A-08-0172 (APS)*****

8-18-09

TO: ARIZONA CORPORATION COMMISSION

I DO NOT UNDERSTAND WHY APS NEEDS ANOTHER RATE INCREASE.

THE PRICE OF OIL IS ONLY ABOUT ONE-HALF OF WHAT IT WAS A YEAR AGO, AND THE PRICE OF NATURAL GAS IS ABOUT ONE-FOURTH OF WHAT IT WAS LAST YEAR.

WHERE IS THE JUSTIFICATION FOR A RATE INCREASE?

WITH SUCH A CONSIDERABLE DROP IN FUEL COSTS APS SHOULD BE REDUCING RATES!

THANK YOU FOR CONSIDERING THIS INFORMATION

TOM ANDERSON
MUNDS PARK, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

REF: DOCKET NO. E-01345A-08-0172 (APS)

Opinion noted and file in Docket No. E-01345A-08-0172 by Carmen Madrid

File Closed

End of Comments

Date Completed: 8/24/2009

Opinion No. 2009 - 81395
